

## I keep getting logged off! What's going on?

This system logs a user off when his or her session has been idle for 30 minutes. The system does not offer any way to notify you that you have been logged off, except for when you come back and begin to interact with the site.

To avoid data loss while you are submitting information, you may choose to click "Submit" when you are interrupted, if you think the interruption will last longer than just a few minutes.

### AOL USERS PLEASE NOTE:

If you are using the built-in AOL web browser, you will not be able to stay connected with your session on this web site. This is a problem with the AOL browser. You must use MS Internet Explorer, Netscape, Safari, Opera, Firefox, or any other browser to remain logged in to this web site.

[The session information is tied to your IP address, and my understanding is that the AOL browser uses some kind of remote proxy which does not always present the same IP address to the web server you are interacting with.]